

## Ticket Sales, Refund and Exchange Policy.

1. Tickets are sold on a first come, first served basis and can only be purchased by persons 18 or over. There is no access to the festival to unaccompanied under 16's with or without a ticket. Accompanying adults must be over 18.  
Wizzafest, and its agents reserve the right to ask for identification where the sale of alcohol or prohibited items is concerned.
2. We regret tickets are non refundable except in the case of cancelation of the event. Refunds may be considered in extreme, unforeseeable circumstances such bereavement or debilitating illness where hardship might be encountered, at the sole discretion of Wizzafest.
3. In any circumstance, no refunds are made less than 1 month prior to the event and in all cases, shall be limited to the face value of the ticket excluding any booking or transaction fees. Wizzafest, its agents and representatives accept no liability for any other costs or losses incurred by any third party howsoever accrued due to cancellation of the event.
4. Tickets may be exchanged by prior consent with Wizzafest in which case, we will amend our records to reflect the change of ownership on our records. Please contact us prior to resale or exchange of your tickets.
5. Tickets are sold for the event and not individual performers. All artists and programme details are given in good faith and are subject to alteration. Wizzafest reserve the right to make such alterations to the published event and programme should they be necessary
6. By purchasing a ticket, you express consent to the actual /simulated likeness of anyone covered by the ticket to be included within any audio or visual material used in the promotion of Wizzafest events or obtained for safety and security purposes.